



Residential Trips for Schools

Covid 19 – Keeping you safe

Our centre has been made fully Covid secure and we are delighted to be welcoming visitors again. Here is all the information you need.

School bubble

Your school bubble will have exclusive use of the residential accommodation, dining space and toilets during your stay. Your group will not be mixing with any other groups while at the site. If at any time your group needs to access one of the classrooms in the main building we will ensure that they do not mix with any other groups.

Face Coverings

We are aware that guidance are rapidly changing around the requirement for using face coverings. For the safety of our staff and visitors we ask that anyone 12 years and older wear face coverings in the reception area, corridors and toilets if we need to access one of the classrooms in the main building.

We ask for visitors to be aware and respectful of exemptions and not to challenge those who are not wearing a face covering. Some people are less able to wear a face covering than others, and the reasons for this may not always be visible.

Before You Arrive

In order to keep our visitors and staff safe, we must ask that you confirm that your booking complies with any relevant national and local guidelines due to COVID-19 that are in place. This includes but is not limited to any local lockdown restrictions that may affect your plans.

Please also inform us as soon as possible should anything change before your arrival that may affect your visit.

We will also ask you to confirm your adherence to relevant guidelines when you arrive as well as support you with various Covid Secure measures during your stay.

Please do not visit our site if you or anyone in your group has any of the following symptoms:

- High temperature
- New, continuous cough
- Loss or change to your sense of smell or taste
- Please let us know if anyone in your group is at higher risk from Coronavirus.

On Arrival

To make your arrival as swift and safe as possible we have the guidance below:

Follow agreed arrival times and procedure.

Check-in will be paper free.

Staff will give further social distancing guidelines.

During Your Stay

Throughout your stay please follow good hygiene and social distancing guidelines:

- Frequently wash your hands with soap and water.
- Hand sanitiser will be provided when soap and water is not available.
- Follow good hygiene whilst coughing and sneezing.



Forest Explorer Camps

Covid 19 – Keeping you safe

- Avoid unnecessary hand contact.
- Avoid touching eyes, mouth and nose.
- Anyone displaying Covid-19 symptoms will be asked to return home.
- Please follow signage around the Centre.

We will follow a programme of regular enhanced cleaning throughout the Centre.

Accommodation

Prior to your arrival your accommodation will undergo thorough cleaning to minimise risk from covid-19:

- Each pod will be fully sanitised.
- All surfaces are thoroughly cleaned.
- Washrooms will undergo enhanced cleaning on a regular basis.

Meals and Dining

In our dining area you will find:

- Screens between yourselves and our staff where distancing cannot be met.
- Markings to help with queuing.

We can still cater for all dietary needs.

Outdoor Activities

Government guidance encourages the use of the outdoors for leisure and learning, as being outside limits transmission and allows easier distancing between people.

We are using these methods to keep you safe:

- Equipment not shared between different school bubbles and cleaned between use.
- Suntrap staff will maintain their distance from the group.

Indoor activities

We want to be outside as much as possible, however where activities take place indoors we will follow the guidance below:

- Alter room layouts.
- Set flows in and out of rooms.